

UX Design • User Research • Digital & Business Innovation

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EXPERIENCE

JUNE - OCTOBER 2022

Product Design Intern Evangelical Lutheran Church in America

- Led a 12-week product design sprint for designing an inclusive faith-based community in the Metaverse for 3M+ potential adopters across 8000+ congregations.
- Recruited & interviewed 9 Metaverse users and 4-5 organizational leaders using semi-structured interviews.
- Synthesized user research data using affinity mapping, opportunity-solution tree and delivered personas, user flows, storyboards and presentations.
- Presented sprint findings with future roadmap to the team and cross-functional stakeholders and handed off mid-fidelity prototype built by the team in AltSpaceVR for Phase-I implementation with 30+ users.

Product Specialist - Fashion Technology TCNS Clothing Company, India JUNE 2018 - MARCH 2020

- Analyzed customer behaviors & derived research-driven insights for 1000+ apparel products across 400+ stores using user surveys & competitor analysis and designed relevant data visualizations & presentations for stakeholders.
- Led 3 technology integration and process redesign projects in collaboration with design, marketing and factory floor teams, resulting in 60% increase in daily sampling productivity with cost savings.
- Oversaw design approvals in collaboration with supply chain and production teams for 3000+ apparel products to improve product features, optimize product development costs and reduce rejection rates in accordance with business vision.

CLIENT PROJECTS

<u>Eli Lilly</u> Capstone project on educational VR for maternal mental health FALL 2022 - PRESENT • 4 MEMBERS

- Collaborate with Eli Lilly as project lead for designing a virtual reality educational solution for perinatal mental health disorders affecting 14-20% of women and 10% of men.
- Conduct user research with 5+ users & subject matter expert interviews, market research, affinity mapping.
- Currently recruiting participants for participatory design sessions & finalizing design solution sketches to prototype using Unity.

<u>Endress+Hauser</u> Expanding business avenues for E+H with IoT

SPRING 2022 • 10 WEEKS • 3 MEMBERS

- Formulated an IoT-based <u>business & design innovation solution</u> that helps the client & their customer remotely manage a fleet of **1800**+ trailer trucks.
- Conducted research to gain customer & market insights & built user flows, wireframes and low-fidelity prototypes for **3** distinct user personas.
- Delivered a high-fidelity Figma prototype to the client with Al-powered dashboards and real-time 5G-powered IoT device monitoring.
- Crafted a subscription-based business model for revenue generation and delivered end-to-end business solution in 10 weeks.

EDUCATION

MS - Human Computer Interaction

Indiana University

AUGUST 2021 - MAY 2023

GPA: 3.9 / 4.0

B.Tech - Fashion Technology

NIFT New Delhi, India

JULY 2014 - MAY 2018

SKILLS

Design Design Systems • Illustrations & UI Graphics • User flows • Concept Sketches • Wireframes & Mock ups with Figma & Balsamiq • 3D Design with Maya

Research Qualitative & Quantitative
Analysis • Heuristic Evaluations • Interviews
• Usability study • Task analysis & persona hypothesis

Tools Figma • Maya • Unity • Adobe Photoshop • Illustrator • Tableau • Microsoft BI • Excel • Powerpoint • C++ • MySQL • Basic HTML & CSS

Collaboration Organizing workshops • Leading Design Sprints • Self starter • Detail oriented • Flexible • Communicative

AWARDS/ HONORS

GHC-22 Scholar Scholarship winner for Grace Hopper Celebration 2022 awarded by Indiana University & AnitaB.Org.

ACTIVITIES

Design Thinking Workshops Evangelical Lutheran Church in America

- Organized in-person 3-day design sprint workshop with a group of 10 members & leaders from the Young Adults Ministry.
- Demonstrated usage of 7+ research & design tools in crafting deliverables including programme design, website & content design and usability testing using think aloud protocol.
- Facilitated virtual workshops supporting organizational leaders new to human-centered design systems.